



Putting Patients First

At Carleton Place & District Memorial Hospital (CPDMH), patients are our priority. Several recent initiatives are helping to make a hospital stay a little easier.



- ✓ CPDMH volunteers are providing nutrition breaks for inpatients during the evening hours.
- ✓ Our new Patient and Family Advisory Committee is ensuring the patient's voice is heard in everything we do.
- ✓ Public washrooms are now equipped with safer automated lighting.
- ✓ Inpatients now have access to wireless Internet.
- ✓ We have new beds that help patients who are at risk of falling. They have special alarms to alert the nursing staff.
- ✓ A new mental health telemedicine program is connecting patients with doctors virtually.
- ✓ An assessment clinic for seniors is ensuring the right care in the right place at the right time.

Our patients are at the centre of everything we do and we welcome your comments on how we are doing. Share your feedback with Toni Surko, CEO at 613-253-3825 or tsurko@cpdmh.ca.



**Thanks
for the
great
feedback!**

I would be totally remiss if I didn't mention the first class nursing staff you have ... very professional yet they still retain the empathy and concern that is so important.

The meals have been great!

I want to thank you all for making the entire procedure easy and well understood.

I'll never forget your kindness.

Please pass on our profound thanks to an awesome team.

I am so glad that my hospital and the wonderful care are so close to home.