

CPDMH's New Emergency Department Q&A Fact Sheet – February 2020

▪ Tell me more about the new Emergency Department

The Honourable Dr. Eric Hoskins, former Minister of Health and Long-Term Care, visited CPDMH on October 28, 2016 to announce a new Emergency Department for patients and families in Carleton Place, Beckwith and surrounding communities.

We are grateful to both the Ministry and the Champlain Local Health Integration Network for their support of this project.

▪ How will the new Emergency Department improve each patient's experience?

- The new Emergency Department will be linked to the hospital and will address current space challenges. It includes 11 treatment spaces, which is an increase of five (83%) over the current ED.
- The new ED will have enhanced infection control standards.
- There will be a private family room inside the ED.
- There will be a dedicated space for patients dealing with mental health concerns.
- There will be a dedicated space for women with obstetrical/gynecological health concerns.
- There will be a bigger waiting room and additional washrooms.

▪ What happens next?

CPDMH is now at the third of five stages, mandated by the Ministry of Health and Long-Term Care.

The Ministry has approved our Stage 2 Functional Plan. It outlines the functions, operations, staffing, major equipment, funding and room and space requirements for the new space. It is a thorough process that ensures we plan carefully and use health care dollars wisely.

CPDMH has just submitted Stage 3.1 to the Ministry. This includes design briefs and Emergency Department and preliminary site plans. Details about all major components, timelines and costs are included. As part of this stage, we also consulted with our community partners.

- **How long will it take?**

The process of planning and construction will take several years. Once the planning and approval of Stage 3 is complete, there are 2 more stages: working drawings and tender approval. Our goal is to start construction in Spring 2021, with a projected completion date in late 2022.

- **Who is involved in the planning?**

Planning is being led by the Capital Projects Committee of the Board. The committee includes community members with expertise in health care, architecture and construction. Thank you to the Capital Projects Committee of the Board and everyone who has been involved in this planning, including hospital staff, physicians and volunteers, as well as members of our Patient and Family Advisory Committee.

Thank you as well to our community partners who have been involved in the planning, including the Lanark County Paramedic Service, the Ontario Provincial Police and Lanark County Mental Health.

- **Will others be involved?**

Yes. We are involving all stakeholders. Throughout the planning stages, input will be sought from staff, physicians, volunteers, patient family advisors, patients, neighbours and the community.

- **Do additional funds need to be raised?**

Yes. The CPDMH Foundation will be launching a \$3 million comprehensive campaign. Money raised will be used for the new Emergency Department and to purchase clinical equipment. For more details, please call 613-257-4483 or email foundation@carletonplacehosp.com.

- **What about renovations to the rest of the hospital?**

It is essential to have a building environment that supports the highest quality of care and patient safety. CPDMH has a five-year facility renewal plan which identifies many necessary investments in the hospital's infrastructure. Ongoing improvements to the existing hospital continue, thanks to funding from the Ministry of Health and Long-Term Care's Hospital Infrastructure Renewal Fund. Recent projects include roof replacement; window replacement; HVAC (heating, ventilation and air conditioning) system upgrades; as well as plant upgrades including new boilers and floor replacements.

- **What about the other proposal for a new hospital?**

The Ministry has deferred CPDMH's proposal for a new hospital as part of a Health Village. CPDMH and the Ministry will continue to work together on long-term health care planning to meet the future needs of our local communities.

- **What else is happening at CPDMH?**

Over the past few months, the Mississippi River Health Alliance (MRHA) hospitals have continued their journey to support a strong, coordinated system of care. The MRHA formalizes the commitment of Carleton Place & District Memorial Hospital and Almonte General Hospital to work together. The goal is to improve every patient and resident's health care experience – close to home.

We have developed a joint strategic plan. Each hospital Board is determining its own future path, as well as looking at additional ways to work together. We are also working on a joint clinical services plan. It will identify ways to align our programs and ensure the right services are available close to home.

Our focus on our patients has not changed and we are always looking for better ways to provide care.

- **How can I keep informed about the Emergency Department project?**

The latest details on the project can be found on the Redevelopment page of the CPDMH website at www.cpdmh.ca. Anyone with questions or concerns is also encouraged to contact Mary Wilson Trider, President and CEO at 613-253-3825 or mwilsontrider@cpdmh.ca