

Thanks For Your Feedback

At Carleton Place & District Memorial Hospital (CPDMH), we get many positive letters and emails from patients and families. Your comments are very important to us. Thank you for taking the time to write.

At this time of year, we are also thankful for the support of our local community in helping us to provide the very best care. Here are just a few of the recent comments.

I've been to Radiology 3 times for ultrasounds on my kidneys. Each time, my radiologist has made me feel comfortable and calm. It's scary going through an illness, and having someone make you feel comfortable and cared for is very much appreciated.

I was treated well and the food was good. The staff were excellent from the doctors to the cleaning staff. I was treated with the upmost respect.



I wanted to take a moment to express my sincerest thanks and appreciation for the absolutely top-notch care which I received from the OR and Recovery teams. You made the entire experience far less stressful. My wife and I wanted to recognize you but perfume or flowers might not be allowed and we don't have money for diamonds. So we have made a donation to the CPDMH Foundation on your behalf. We wanted to help you continue to do what you do for other patients.

From the moment I nervously walked in to the hospital, I was met by a chain of warm and friendly professionals - starting with the volunteer at the front door.

I have had occasion to use many emergency departments. Without exception, this visit and the subsequent visits for follow up care were the most efficient and pleasurable (as it could be given the circumstance). The staff were very friendly and personable, the wait times minimal, and the medical team top notch. Subsequent treatment for me included visits every 8 hours which afforded interaction on all shifts - very consistent, very professional, and very effective on all shifts. Well done!

Because of the care I received, I tried to work harder on my recovery. I truly felt as if I were part of a team - and we all played a part in my care. Bless you all.