

The Most Important Voice

By Rachel de Kemp, Chief Nursing Executive

Our Patient and Family Advisory Committee (PFAC) includes patients, caregivers and families who reflect on their own experience and provide ideas and input on all aspects of care. The goal is to help improve the care provided at CPDMH. Our PFAC was created a year ago and they are a key part of our health care team.

In fact, the PFAC has been involved in several projects from reviewing our new website to participating in emergency drills. Members have made presentations at hospital meetings and participated in regional forums. And the committee helped CPDMH achieve its goal of Exemplary Standing from Accreditation Canada by participating in the survey process.

Currently, the PFAC is working on our Family Presence policy, which will replace the traditional visiting hours. Another exciting project is the Emergency Department redevelopment. Two PFAC members have already provided valuable input to the planning committee, from a patient and family perspective.

Thank you to our current PFAC members: Peter Litster (Chair), Dawn Fortin, Ann Rawson, KC Schnauffer and Dave Evans.

It is a pleasure to work with these committed community members and to hear their views on so many aspects of patient care. They are true contributors to patient and family-centred care at CPDMH.

Join Us!

Applications are always being accepted for additional PFAC members.

You do not need any special qualifications to be an advisor. What's most important is your experience as a patient, caregiver or family member within the past two years. We will provide you with any other training you need.

To learn more, please call Luci Jacobsen at 613-253-3829 or visit www.cpdmh.ca/patientfamilyadvisors to submit an online application.