



CARLETON PLACE & DISTRICT MEMORIAL HOSPITAL

SIXTY YEARS OF CARING ... AND WE'RE JUST GETTING STARTED

MEDIA RELEASE

October 13, 2015

CPDMH INVITES PATIENTS AND FAMILY MEMBERS TO JOIN NEW ADVISORY COMMITTEE

Carleton Place & District Memorial Hospital (CPDMH) is creating a new Patient and Family Advisory Committee (PFAC) – and we're looking for community members to get involved.

"We know that the patient's voice is the most important one," explains Rachel de Kemp, Chief Nursing Executive. "They are a vital part of the health care team and we want to hear from them."

Advisors will reflect on their own experiences, or those of their family members, to offer meaningful input on all aspects of care. Topics may range from hospital policies to improved signage. Advisors will make a difference by sharing their ideas and experiences.

Advisors do not need special qualifications. Any required training will be provided. To start, the committee will meet a minimum of four times per year.

Interested community members are invited to complete an application form, found on the main page of the CPDMH website at www.cpdmh.ca. They may also contact Luci Jacobsen at 613-253-3829 or ljacobsen@cpdmh.ca for more information.

"The ideas that our patients and family members provide will help to shape the care that is delivered at CPDMH," adds Toni Surko, CEO. "The Patient and Family Advisory Committee is a key part of our quality and safety program – and another way we are connecting with our local communities."

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